



# Gemini Adventure Camp

(Pvt. Ltd.)

Adventures Today, Memories Forever

## Privacy Policy

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### Privacy Policy

Gemini Adventure Camp Pvt. Ltd. is committed to protecting the privacy and personal information of our customers, participants, schools, colleges, corporate clients, website visitors, and partners. This Privacy Policy explains how we collect, use, disclose, store, and protect your information when you use our services, participate in our adventure programs, visit our website, or communicate with us.

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### 1. Information We Collect

We may collect the following types of information:

#### ***Personal Information***

- Full Name
- Date of Birth
- Gender
- Address
- Mobile Number
- Email Address
- Emergency Contact Details
- Identity Proof (if required)
- Parent/Guardian Information (for minors)

#### ***Health & Safety Information***

For the safety of participants, we may collect:

- Medical conditions
- Allergies
- Physical fitness information
- Emergency medical details
- Special dietary requirements

#### ***Payment Information***

- Billing details
- Transaction records
- Payment confirmations

*We do not store complete debit/credit card information on our servers.*

#### ***Website Information***

When you visit our website, we may automatically collect:

- IP Address
  - Browser Type
  - Device Information
  - Pages Visited
  - Cookies and Analytics Data
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### 2. How We Use Your Information

We use the information collected for:

- Processing registrations and bookings
- Organizing adventure camps and activities
- Participant safety and emergency management
- Providing customer support
- Sending booking confirmations and updates

- Improving our services
  - Conducting surveys and feedback programs
  - Legal and regulatory compliance
  - Marketing and promotional communications (with consent where required)
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### **3. Photographs, Videos & Media**

During camps, treks, educational tours, adventure activities, and events, photographs and videos may be captured.

These images and videos may be used for:

- Promotional materials
- Social media platforms
- Website galleries
- Brochures and advertisements
- Training and educational purposes

Participants or parents/guardians may request exclusion from promotional use by informing us in writing before the activity begins.

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### **4. Information Sharing**

We do not sell, rent, or trade personal information.

We may share information with:

- Schools and educational institutions
- Camp coordinators and instructors
- Medical professionals during emergencies
- Transportation providers
- Accommodation providers
- Government authorities when legally required
- Service providers assisting in business operations

All such sharing is limited to the information necessary for providing services.

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### **5. Children's Privacy**

Many of our programs are designed for school and college students.

For participants below 18 years of age:

- Registration must be completed by a parent, guardian, school, or authorized representative.
  - Necessary consent may be obtained before participation.
  - We take additional precautions to protect children's information.
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### **6. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect personal information from:

- Unauthorized access
- Disclosure
- Misuse
- Alteration
- Loss or destruction

While we strive to protect your information, no electronic transmission or storage method can be guaranteed as completely secure.

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### **7. Cookies and Website Tracking**

Our website may use cookies and similar technologies to:

- Improve user experience
- Analyze website traffic
- Understand visitor preferences
- Enhance website functionality

Users may disable cookies through their browser settings, although some website features may not function properly.

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## 8. Data Retention

We retain personal information only as long as necessary for:

- Providing services
- Maintaining business records
- Legal compliance
- Safety and insurance requirements

After the retention period, information may be securely deleted or anonymized.

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## 9. Your Rights

Subject to applicable laws, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of information
- Withdraw consent where applicable
- Object to certain processing activities

Requests may be submitted using the contact information below.

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## 10. Third-Party Links

Our website, brochures, or social media pages may contain links to third-party websites.

Gemini Adventure Camp Pvt. Ltd. is not responsible for the privacy practices or content of such external websites.

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## 11. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time.

Any changes will be posted on our website with the updated effective date.

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## 12. Contact Us

**Gemini Adventure Camp Pvt. Ltd.**

*Adventures Today – Memories Forever*

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